

Insurance Application Form

YES I would like to have my goods insured.

NO I do not require insurance.

Please ✓ the appropriate box.

Signature: _____
(Name: _____) (Date)

We strongly urge our customers to purchase insurance especially
when shipping items of high value.

☞Your insurance policy loses validity after three months from the time of arrival
at the destination. Please make your claim promptly.

How much value should I place on the goods?

There are several theories about this, and different individuals have different ideas about appropriate levels of coverage. You are basically free to decide what your goods are worth. However, you may not insure your goods for more than you actually paid for them. It is also helpful if you have purchase receipts for very expensive items. On the packing list, you need to place a value on each box. This is required by the customs and also will be used to base your insurance policy. The insurance policy costs 1.5 % of the declared value. The minimum insurance policy is for the declared value of 300,000 yen or under. **Partial insurance is not accepted.**

Usually customers place a depreciated value not the purchase price on clothing, books and other such items. However, if something is broken and if you file an insurance claim, the amount you receive from the insurance will be limited to the declared value of the particular item on your packing list. You must place a value on each box but it may be as low as 100 yen.

For items worth over 300,000 yen such as paintings and vases, special arrangements are required. Please consult our office.

What happens if some of my shipment arrives broken or damaged?

If you have purchased insurance, the insurance company will reimburse you for your losses to the declared amount on your packing list. You will need to contact the insurance agent listed on the insurance policy. We mail this policy with the Bill of Lading. If you do not purchase insurance, there is no reimbursement for damage. Please be advised that the policy does not cover damage from mold. Please make sure your clothes and futons are dry before placing them into boxes or plastic cases.